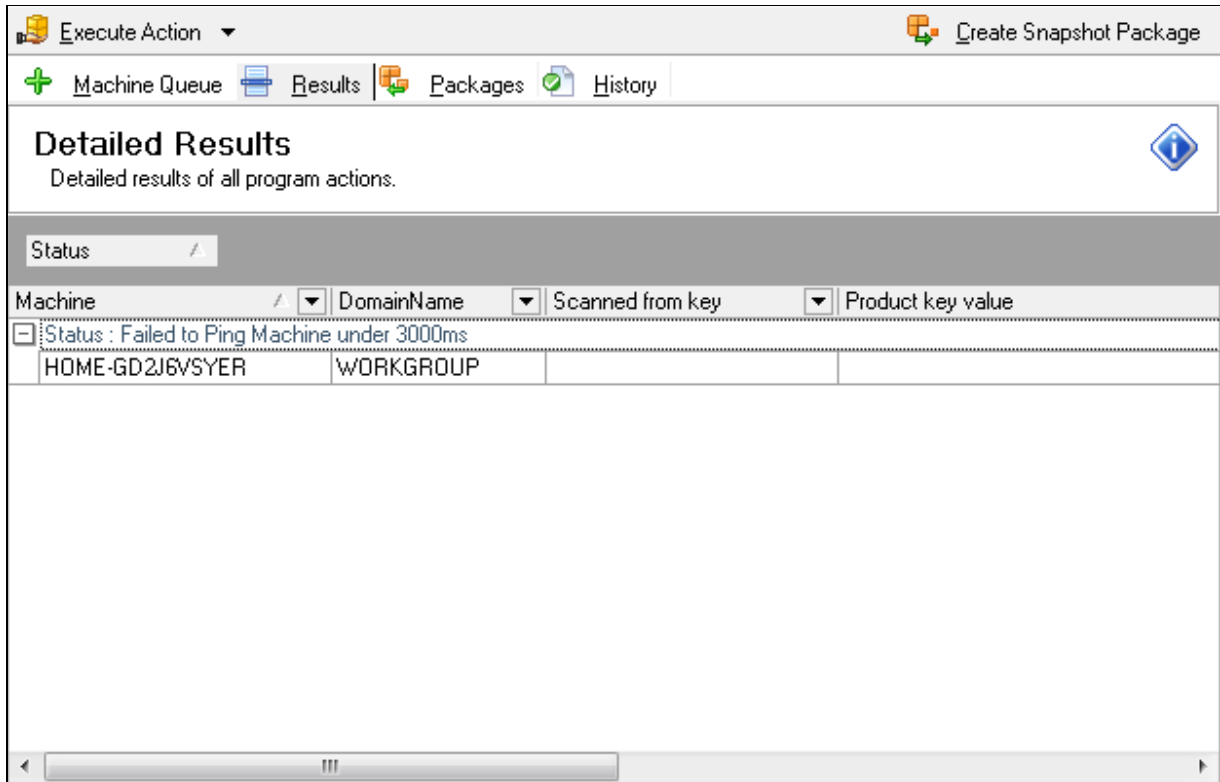




How to Reapply Failed Action to the Same Computer

The Detailed Results window may show that an action failed to complete properly, similar to the window shown below. PC Network Deploy allows you to repeat the failed tasks following the instructions outlined below.



1. Highlight the task.
2. Click the **Reapply** button shown below.



The screenshot displays the Remote PC Tools interface. At the top, there is a menu bar with "Execute Action" and "Create Snapshot Package". Below this is a navigation bar with "Machine Queue", "Results", "Packages", and "History". The main area contains a table with columns for "Provider", "Domain", and "Machine". The table has one row with the following data:

Provider	Domain	Machine
Microsoft Windows Network	WORKGROUP	HOME-GD2J6VSYER

Below the table, there is a "Re-Apply" button and a "Management" dropdown menu. The text "Remote computers that failed during deployment process" is displayed. Below this is another table with columns for "Action", "Provider", "Domain", "Machine", and "Fail Reason". The table has one row with the following data:

Action	Provider	Domain	Machine	Fail Reason
+ Action : SCANPRODUCTKEYS				

3. After the process has run again, the Detailed Results should show that the process was successful.